

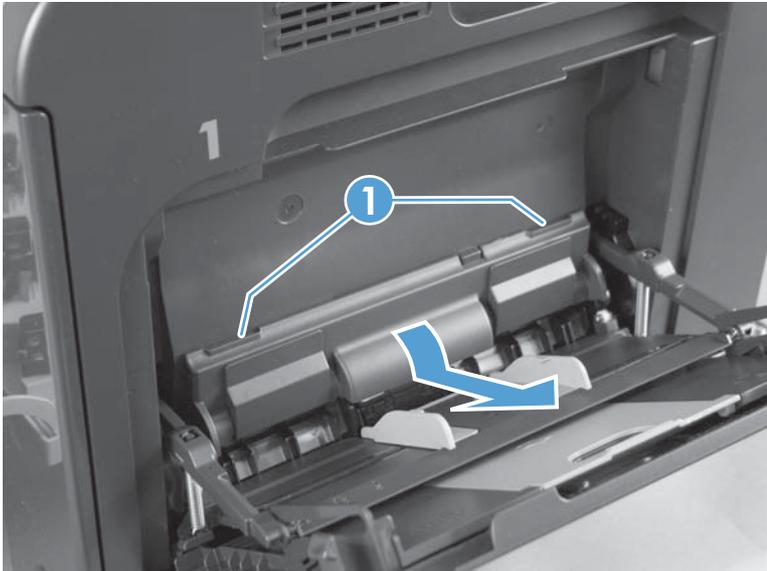
Pickup roller (Tray 1)

CAUTION: Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Open Tray 1, release two tabs (callout 1), and then rotate the roller cover away from the product to remove it.

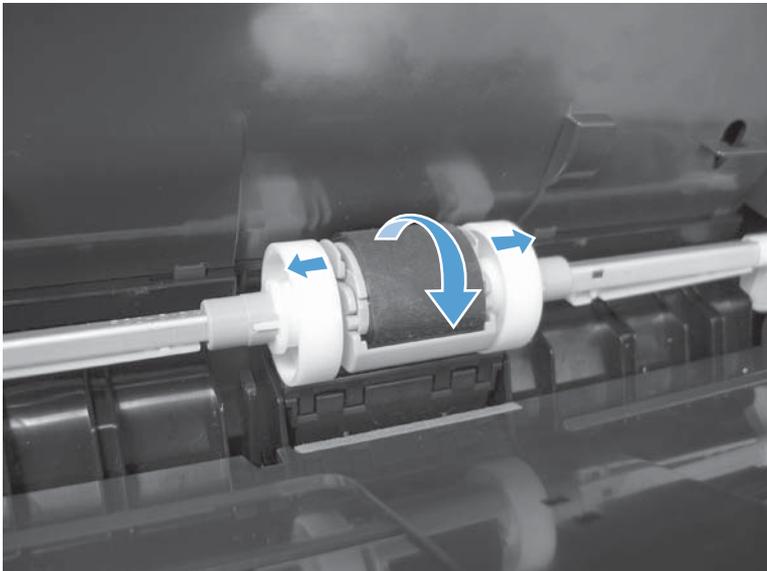
TIP: Push down along the top edge of the cover to easily release the tabs.

Figure 2-21 Remove the pickup roller (Tray 1; 1 of 2)



2. Release two tabs and rotate the roller body away from the product to remove it.

Figure 2-22 Remove the pickup roller (Tray 1; 2 of 2)



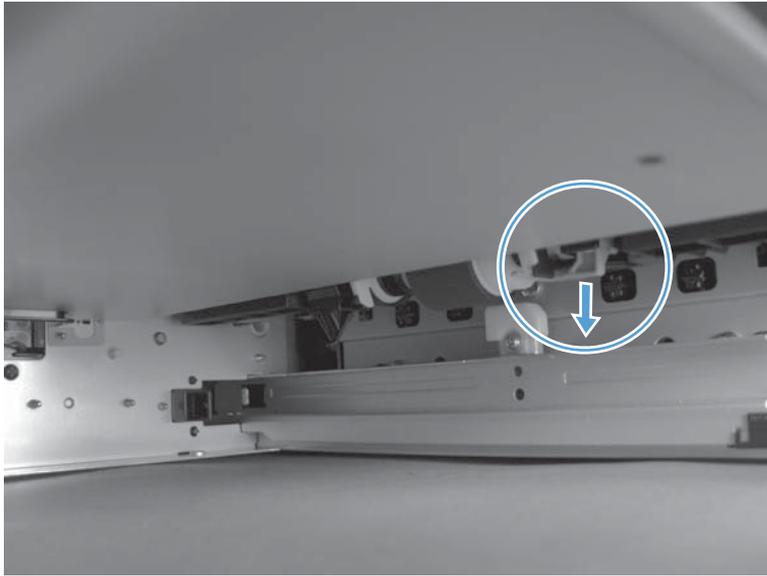
Pickup roller (Tray 2)

⚠ CAUTION: Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Look up into the Tray 2 cavity (where the cassette would be installed), and pull down to release the blue roller-locking lever.

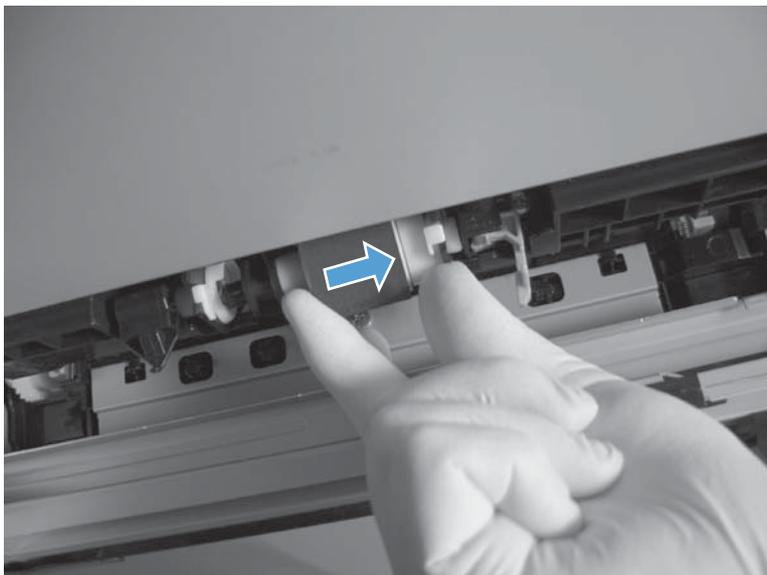
💡 Reinstallation tip When the roller is reinstalled, rotate the roller shaft several times to make sure that the shaft correctly engages the drive mechanism. You should hear a click when the shaft engages the drive mechanism.

Figure 2-23 Remove the pickup roller (Tray 2; 1 of 4)



2. Pull the roller toward the front of the product to release the rear of the roller shaft.

Figure 2-24 Remove the pickup roller (Tray 2; 2 of 4)



3. Rotate the roller shaft down and away from the product, and then slide the roller toward the rear of the product to release the front of the roller shaft.

Figure 2-25 Remove the pickup roller (Tray 2; 3 of 4)



4. Remove the pickup roller.

 **Reinstallation tip** Make sure that the roller is orientated correctly when it is reinstalled the large white collar should be positioned toward the front of the product.

Figure 2-26 Remove the pickup roller (Tray 2; 4 of 4)



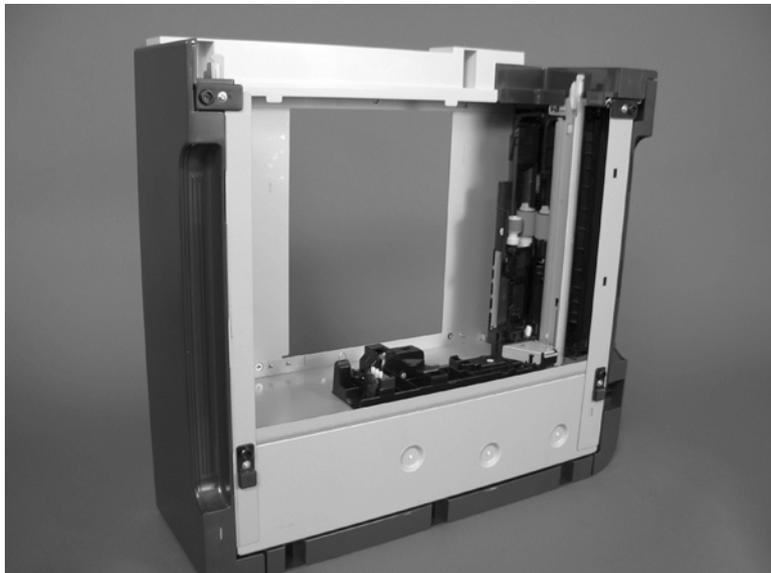
Pickup and feed rollers (Tray 3)

⚠ CAUTION: Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Locate the Tray 3 pickup and feed rollers.

💡 TIP: The feeder is shown front side up in this procedure for clarity. You do not have to separate the product from the feeder to remove these rollers. Remove the cassette, and then reach up into the cavity to remove the rollers.

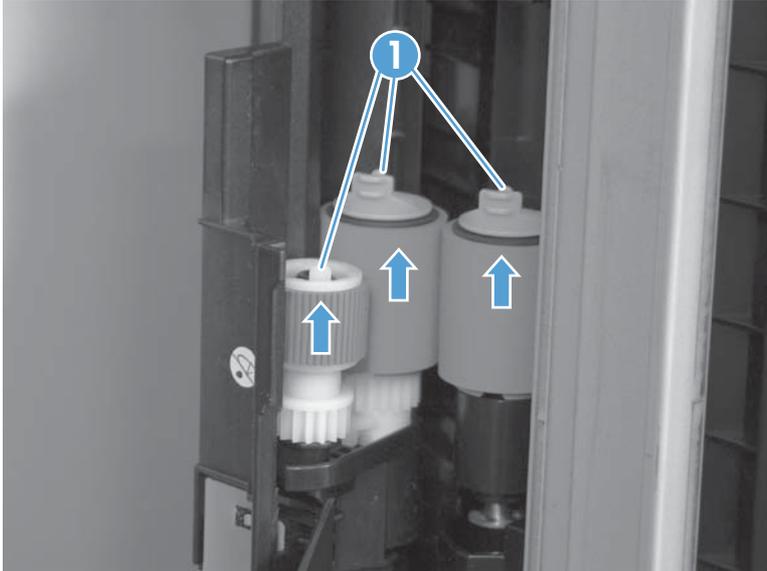
Figure 2-27 Remove the Pickup and feed rollers (Tray 3; 1 of 2)



2. Release three tabs (callout 1), and then remove the rollers.

 **Reinstallation tip** When you reinstall the rollers, make sure that the rollers snap into place.

Figure 2-28 Remove the Pickup and feed rollers (Tray 3; 2 of 2)



Separation roller (Tray 2)

CAUTION: Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

NOTE: Remove the Tray 2 cassette if not already removed for service. See [Tray cassette on page 86](#).

Remove two screws (callout 1), and then remove the separation roller assembly (callout 2).

Figure 2-29 Remove the separation roller (Tray 2)

